

Cookie Statement

This cookie statement is part of the Prowise Privacy Statement. For general contact details and information regarding your rights, we refer you to the contents of this [Privacy Statement](#).

Cookies

We use cookies and similar technologies on our website.

Cookies are text files that are stored on your device, for example to make it easier to use a website or to recognise the user's device and save settings etc. Cookies can store input data and settings for a website so that these do not have to be entered again each time you visit.

The term 'cookies' also pertains to similar technologies, such as pixels, tags, local storage, trackers.

Types of cookies

We use two types of cookies:

- Session cookies - These cookies are automatically deleted at the end of your visit.
- Permanent cookies - These cookies are stored even after your session. You can find the storage period in the cookie chart and in your browser by displaying the cookies, which is usually done by clicking on the 'i' next to the address bar, e.g. in Firefox or Google Chrome.

What do we use cookies for?

We use cookies to :

1. ensure the website works properly, is user friendly and is secure (functional cookies)
2. analyse the use of the website and customise it to the wishes of the users (analytical cookies)
3. provide personalised services and show relevant, targeted adverts (marketing cookies)

Cookie chart

We, and the services we use, set the following cookies in particular:

Functionality cookies

We only use our own 'first-party' cookies. It is, however, possible that their placement requires the use of third party scripts, such as [Google Tag Manager](#).

| Cookie | Provider/service | Retention period | Description | Scope |
|--|------------------|------------------|--|-------------------|
| pw_cookieconsent_status | Prowise | 1 year | Remembers if the user made a choice when receiving the cookie notification | www.prowise.com |
| pw_cookieconsent_functional | Prowise | 1 year | Remembers if the user accepted functionality cookies | www.prowise.com |
| pw_cookieconsent_analytics | Prowise | 1 year | Remembers if the user accepted analytical cookies | www.prowise.com |
| pw_cookieconsent_tracking | Prowise | 1 year | Remembers if the user accepted tracking cookies | www.prowise.com |
| pw_sso_sessid | Prowise | 5 days | Is used to determine whether or not you are still logged in and if you are still the same user | login.prowise.com |
| pw_sso_state | Prowise | 5 days | Contains the cryptographically secured view of your session with our SSO | login.prowise.com |
| pw_locale | Prowise | 1 year | Remembers the language/country preferences of the user | www.prowise.com |
| _icl_current_language | Prowise | 1 year | Saves a language preference used by some of our services | www.prowise.com |
| login | Prowise | Session | Saves information on your session when you are logged in to our account portal | www.prowise.com |
| user_details | Prowise | Session | May be used when you are logged in to the website to display your name | www.prowise.com |
| oidc.user:https://login.prowise.com:<application id> | Prowise | Session | Usage data is used by the app in question to authenticate itself with the backend APIs | <app>.prowise.com |
| oidc.<random id> | Prowise | Login | ID is used by the app in question for all authentication purposes | <app>.prowise.com |

Statistical cookies

We only use Google Analytics with an activated IP anonymisation. For more information on Google Analytics we refer you to [the website](#).

| Cookie | Provider/service | Retention period | Description | Scope |
|------------------|------------------|------------------|---|-----------------|
| _ga | Google Analytics | 2 year | Google Analytics makes a statistical capture | www.prowise.com |
| _ga_<session id> | Google Analytics | 2 year | Google Analytics saves the status of the session | www.prowise.com |
| _gat | Google Analytics | 1 minute | If there is a lot of traffic, this cookie limits the data that Google Analytics | www.prowise.com |

| | | | | |
|--|-------------------------|-------------------------|--|-----------------|
| | | | can collect | |
| _gid | Google Analytics | 24 hours | Is used to identify the user | www.prowise.com |
| Marketing cookies | | | | |
| Use of these cookies is optional and their scope may possibly be widened in the future to personalise our service. When you accept these cookies, we advise you to check at a later moment in time which cookies are actually used and to change your preferences based on this. | | | | |
| Cookie | Provider/service | Retention period | Description | Scope |
| _gac_<property-id> | Google Ads | 90 days | Is used when a Google Ads campaign is live | www.prowise.com |

Use of YouTube

We deem it important that our website allows direct access to different videos. We embed these videos from our official YouTube channel using its privacy-enhanced mode.

This mode can place cookies as soon as you press play. For more information, visit [YouTube support page](#).

Social media accounts

In addition to this website, we also manage profiles on various social media platforms that you can access via the corresponding buttons on our website. If you visit such a profile, personal data may be sent to the providers of the social network.

If you want to know how these social media handle your personal data, consult their respective privacy policies:

[Facebook](#)
[Twitter](#)
[Instagram](#)
[LinkedIn](#)
[YouTube](#)

Cookie settings

When you visit our website for the first time, a pop-up will show information with an explanation of cookies. Here we will ask you to accept the non-functional cookies.

Turn cookies on/off / delete cookies

In your browser settings you can limit or completely prevent the placing of cookies. You can also set your browser to delete the cookies when it is closed.

For information on how to delete cookies and change the cookie settings in the most commonly used

browsers, please consult the following websites:

Google Chrome: [Website](#)

Mozilla Firefox: [Website](#)

Apple Safari: [Website](#)

Microsoft Internet Explorer: [Website](#)

Microsoft Edge: [Website](#)

Version and amendments

Legislative amendments, changes to our internal processes, or other new developments may require us, or make it advisable for us, to amend this cookie statement. We recommend that you consult this cookie statement regularly so that you are aware of these amendments.

This statement was last amended on 9 September 2021